

Executive Summary

At Maxtel, we understand that operational continuity is essential for any modern organization. Our Monitoring as a Service (MaaS) solution provides full visibility, early alerts, and intelligent performance analysis for your infrastructure, applications, and critical services, ensuring your business remains uninterrupted. Designed for companies that require reliable, flexible, and world-class monitoring capabilities, MaaS enables you to anticipate incidents, optimize resources, and make informed decisions based on real-time data and actionable insights.

Key Features

- 24/7 Monitoring: Continuous supervision of servers, networks, applications, databases, containers, and cloud services.
- Intelligent Alerts: Immediate notifications through defined channels (email, SMS, phone, collaboration apps), prioritized by severity.
- Real-time Dashboards: Intuitive and customizable panels showing key metrics of availability, resource usage, and overall performance.
- Early Failure Detection: Proactive identification of anomalies, bottlenecks, and service degradation before they impact the end user.
- Native Integration: Compatible with on-premise environments, private clouds, public clouds, and hybrid architectures.
- Executive Reporting: Periodic reports containing analysis, trends, consumption, uptime, and continuous improvement recommendations.
- Expert Support: A team of engineers monitoring and managing critical events in real time.

Business Benefits

- Significant reduction in downtime through early detection and rapid response.
- Greater operational continuity enabled by centralized, automated monitoring.
- Infrastructure optimization based on precise metrics of usage, capacity, and performance.
- Enhanced security and control, aligned with corporate policies and compliance requirements.
- Predictable costs without the need to invest in monitoring platforms or additional personnel.

Datacenter

